



Parent & Student Acceptable ICT User Agreement

Charles La Trobe P-12 College Parent & Student Acceptable ICT User Agreement 2018



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Part A: School Support for the Safe and Responsible Use of ICT Technologies

Charles La Trobe P-12 College uses the Internet, Student and Parent Online Services & Applications and Digital Technologies as teaching and learning tools. We see these tools as valuable resources, but acknowledge they must be used responsibly.

You and your child have been asked to agree to the responsible use of Internet, Student and Parent Online Services and Digital Technologies provided by the College. Parents/Carers should be aware that the nature of the internet is such that full protection from inappropriate content can never be guaranteed.

The agreement is valid for the life of your child's enrolment at Charles La Trobe P-12 College. Any minor changes made to the agreement, an addendum will be sent out to parents/carers. Any major changes made to the agreement will be reviewed and the agreement re-issued.

This User agreement incorporates the safe and responsible use of ICT and Online Services & Applications provided by the College in 2018. These Services have been outlines in Part B of this Article,

At Charles La Trobe P-12 College we:

- provide a College Internet service that is filtered to only access content that is deemed necessary for learning
- provide access to the Department of Education and Training (DET) online services
- provide supervision and direction in online activities and when using digital technologies for learning
- support students in developing digital literacy skills
- enforce the Department of Education and Training (DET) Cyber Safety program. To assist parents please see: <u>https://esafety.gov.au/esafety-information</u>
- use mobile technologies for learning purposes at schools. (e.g. taking photos for a school based project)
- provide support to parents/carers to understand this agreement (e.g. language support)
- work with students to outline and reinforce the expected behaviours when using Online Services provided by the college.
- developed network monitoring tools to ensure user activity is monitored and suspicious or malicious activities are accounted for



Part B: Parent & Student College ICT, Bring Your Own Device (BYOD) and Online Services Agreement

For the use of all ICT Technologies at Charles La Trobe P-12 College

When I use digital technology I agree to:

- abide by the Department of Education and Training (DET) ICT acceptable use policy refer to link: <u>http://www.education.vic.gov.au/school/principals/infrastructure/Pages/acceptableuse.aspx</u>
- be a safe, responsible and ethical user whenever and wherever I use it
- support others by being respectful in how I communicate with them and never write or participate in online bullying (this includes forwarding messages and supporting others in harmful, inappropriate or hurtful online behaviour)
- talk to a teacher if I feel uncomfortable or unsafe online or see others participating in unsafe, inappropriate or hurtful online behaviour
- seek to understand the terms and conditions of websites and online communities and be aware that content I upload or post is my digital footprint
- protect my privacy rights and those of other students by not giving out personal details including full names, telephone numbers, addresses and images
- use the internet for educational purposes and use the equipment properly
- use social networking sites for educational purposes and only as directed by teachers
- abide by copyright procedures when using content on websites (ask permission to use images, text, audio and video and cite references where necessary)
- think critically about other users' intellectual property and how I use content posted on the internet.
- not interfere with network security, the data of another user or attempt to log into the network with a user name or password of another student
- not reveal my password to anyone except the system administrator or the teacher
- not bring or download unauthorized programs, including games, to the school or run them on school computers.
- not connect to any other internet source other than the school provided Internet Service Provider (ISP). This includes; connecting to Wireless Hotspots, Bluetooth and other internet devices.

When I use other ICT equipment not provided by Charles La Trobe P-12 College (E.g. mobile phones) I agree to:

- keep the device on silent during class times and only make or answer calls and messages outside of lesson times except for approved learning purposes
- only take photos and record sound or video when it is part of an approved lesson
- seek permission from individuals involved before taking photos, recording sound or videoing them (including teachers)
- seek appropriate (written) permission from individuals involved before publishing or sending photos, recorded sound or video to anyone else or to any online space
- be respectful in the photos I take or video I capture and never use these as a tool for bullying.
- not access any material online that is not school related.

Failure to comply with the above conditions will be brought to the attention of the relevant Assistant Principal. They will collaborate with the College's ICT Department to work out an appropriate consequence, this may include network access suspension.



2018 Bring Your Own Device (BYOD) Guidelines

For the 2018 year students will have the opportunity to bring their own device and connect it to the CLTC Wireless Network.

College ICT Program devices include the:

- Year 7-9 Notebook Co-Contribution Programs
- <u>10 12 Bring Your Own Device Program</u>

These are the preferred device for student use in the College.

The Year 7-9 Co-Contribution devices are a College ICT Department Maintained Fleet. This means these devices are fully supported by our ICT Technicians and they meet all the requirements for digital learning at the College.

The Year 10-12 BYO Device Program allows students to purchase a device to suit their needs or to use an existing device they may have. These devices are supported by our ICT Technicians in the connection of network and printers ONLY.

BYOD Device Recommended Minimum Requirements

The following is a set of recommended requirements that the College ICT Department has put forward to ensure students can connect to the Wireless Network and will be able to be fully involved in digital learning at the College.

Notebook/Laptop/Netbook

- Windows 10 Operating System/Macintosh OS X 10.11
- Screen: 11" inch
- RAM: 4GB plus
- Hard Drive: 128GB plus
- Wireless N or AC network adapter
- Antivirus
- NO APPLE/ANDROID TABLETS OR CHROMEBOOKS

BYOD Device Responsibility & Liability

<u>Students that decide to bring devices including; laptops, tablets and smartphones, from home for use while at the College will be solely responsible for the care of the device</u>.

The College will not hold any responsibility for any loss, damage or technical problem the student encounters with the student owned device.

BYOD Device Damage & Warranty

It is the student's parent/carers responsibility to resolve any Software, Hardware or Damage issues with a BYOD Student Owned Device.

Students and Families will need to seek assistance from the place of purchase or an external IT support company for any problems they have with the device. <u>The College's ICT Department will not assist in anyway.</u>



BYOD Device Management

Charles La Tobe P-12 College reserves the right to:

- i. Monitor student owned device activities while connected to the CLTC Wireless Network and Internet Service.
- ii. Confiscate the student owned device if it was breaching the Charles La Trobe P-12 College 2018 Acceptable Use Policy.
- iii. Remove user access to the CLTC Wireless Network and Internet Service, should the Charles La Trobe P-12 College 2018 Acceptable Use Policy be broken.

BYOD Device Software

Students will have access to a very limited amount of software. <u>The College's ICT Department will not be</u> providing any support for installing software onto BYOD student owned devices.

If students need to install software for their classes onto their BYOD Device, they need to make sure this is done outside of class time.

Microsoft Office will be made available through our Office 365 Online Portal. Please note that if/when the student leaves the college that the Office Software from Office 365 will lock you out from using office. The license is only valid while the student is attending Charles La Trobe P-12 College.

ICT User Agreement Application

This Acceptable ICT Agreement also applies during school excursions, camps and extra-curricular activities. As a Parent and Student of Charles La Trobe P-12 College:

- 1. I acknowledge and agree to follow these rules.
- 2. I understand that my access to College ICT Services, Online Applications, Internet and BYOD Access at school will be renegotiated if I do not act responsibly.



Social Media Online Services & Applications

In 2018 the college will be opening up social media to Secondary students (Years 7-12) to allow collaboration and to also promote what is happening to the school for the wider community. Students that use Social Networking while on the Charles La Trobe P-12 College ICT Network will be monitored.

Students that decide to use other networks (mobile or 3/4G Internet services) to access Social Networking <u>will not</u> be monitored as Charles La Trobe P-12 College does not have the tools or permissions to monitor these networks.

If families have concerns in regards to your child accessing Social Media, please let the college and we will make arrangements to meet your requirements.

The table below provides information for parents and students on information relating to privacy and policy when using Social Media in Charles La Trobe P-12 College:

The Policy will depend on the service:
Facebook: https://www.facebook.com/about/privacy
Twitter: https://twitter.com/privacy
Pinterest: <u>https://about.pinterest.com/en/privacy-policy</u>
Instagram: https://instagram.com/about/legal/privacy/
Social Media will provide staff and students with a way of collaboration. The
college will use social media as a public announcement space.
In classes teachers will use Social Media to communicate and collaborate with students.
The Service Provider will depend on the service:
Facebook: Facebook, Inc.
Twitter: Twitter, Inc.
Pinterest: Pinterest, Inc.
Instagram: Facebook, Inc.
Personal information will depend on what the student or staff member
decides to share via the privacy tools on each social media site.
Charles to Trake D 12 College will have no newer ever the control of these
Charles La Trobe P-12 College will have no power over the control of these accounts nor will take any responsibility for them.
Parents are strongly advised to sit down and review their child's social media
account privacy settings to ensure that their details are not exposed to the world.
When the college utilizes social media it will be used for classroom purposes.
The amount of personal information shared is up-to the student as the
College does not have access to the student's accounts and privacy settings.



The College cannot ensure that other students will not disclose other student's personal data using social media. To assist with preventing this from happening the college advises all parents to use resources like the Australian Government Cyber Safety site which has a dedicated section on Social Networking: <u>https://esafety.gov.au/esafety-information/games-apps-and- social-networking</u>
As stated previously in this document the college will monitor all Social Media activity on the Charles La Trobe P-12 College ICT Network.
These Social Media online applications store their data outside of Australia.
The exact location of where the data is stored cannot be verified and is likely
to change often.
Student Engagement Policy
Student Behaviour Policy
Internet & Social Media Policy
Staff Social Media Policy
The college cannot guarantee the retrieval of data from Social Networking
sources as they are not the account holders.
Any work or activities done on social media accounts by the user is only
accessible by them. The College does not have any access to these accounts.
Use of data on Social Media Networking sites is purely dependent on the
privacy settings of the user and how they handle their data while using the
Social Media sites.
It is well documented that social media sites tend to fund their operations by
selling non-identifiable data to third party organizations.
Permissions to see data on Social Media Networking sites is purely dependent
on the privacy settings of the user and how they handle their data while using the Social Media sites.
Reproductions rights on Social Media Networking sites is purely dependent on
the privacy settings of the user and how they handle their data while using
the Social Media sites.
Social Media sites have also been known to take ownership of intellectual
property as soon as something is uploaded or created on the site.
-

Social Media Online Services & Applications Agreement

By signing the agreement, you are accepting the use of the Social Media Online Services & Applications as specified.

You are also acknowledging that the college may not be able to assist if your child attempts to access a Social Media Online Services & Applications outside of the Charles La Trobe P-12 College ICT Network.



Curriculum Content Sharing Online Services & Applications

From time-to-time staff across the college will look at utilizing many online learning applications and utilities to:

- Improve Learning Outcomes
- Increase Collaboration among both students and staff
- Improve the work flow process of classes

Staff will be trained to ensure they understand privacy policies and how the data will be handled by the online service provider. They will also ensure that parents and students are aware of the tools they will be using online and to ensure that consent is received before allowing that student to access the resource they wish to use.

Privacy Policy Link	The Policy will depend on the service:
	Edrolo: <u>https://media.edrolo.com.au/static/doc/EdroloWebsiteTermsConditionPrivacyStatement.pdf</u>
	Padlet: <u>http://jn.padlet.com/article/32-privacy-policy</u>
	Quizlet: http://quizlet.com/privacy
	Socarative: <u>http://www.socrative.com/privacy.php</u>
	Nearpod: <u>https://nearpod.com/privacy-policy/</u>
	Youtube: <u>https://www.youtube.com/static?&template=privacy_guidelines</u>
	Kahoot: https://getkahoot.com/info/privacy-policy
	AutoDesk Online: <u>http://www.autodesk.com/company/legal-notices-</u> <u>trademarks/privacy-statement/autodesk-privacy-statement-2012-english</u>
	Scratch: <u>https://scratch.mit.edu/privacy_policy/</u>
	Showbie: http://www.showbie.com/privacy/ (Primary)
	Canva: http://www.canva.com
What does the online service provide?	These online services provide a variety of ways for students to collaborate via different mediums.
provide:	This services might be used in classes by our teachers to support the curriculum being taught within the class.
	Students will tend to be completing curriculum set tasks on these applications, as set out by their teachers.
Who is the Service Provider?	The Service Provider will depend on the service:
	Padlet: Padlet, Inc.
	Quizlet: Quizlet LLC
	Socarative: Socarative. Inc.
	Nearpod: Nearpod™



	You Tuba Coogle Inc
	You Tube: Google, Inc.
	Kahoot: Kahoot! AS
	AutoDesk Online: Autodesk, Inc.
	Scratch: MIT Media Lab
	Showbie: Showbie, Inc.
	Canva: Canva Pty Ltd
What personal information of individuals will the school use and disclose to the service provider?	The following personal information will be used on these sites: First Name Last Name School Email Address Photo/'s of Students Video/'s of Students Student school work Marking Work
How will the school use the personal information of individuals?	The school will use this tools to support the collaboration and learning of students in various ways. When using this personal information it will only be used to identify the user online. No data like Date of Birth and Home or School addresses will be used.
	Students might be asked to upload photos and videos that are to be used to support a task set out by their teacher.
	They may also be asked to submit work they have completed on the online service or using an offline application. Some teachers may use the tools to assist with their marking. No official reporting or assessment will be done on these online platforms.
Where will the	All the sites that has been mentioned previously all reside outside of Australia.
service provider store the personal information disclosed to it?	In most cases these services will not say where the data is being stored exactly.
	For more information please refer to the privacy links provided.
What school policies apply to the use of these online services?	Student Engagement Policy Student Behaviour Policy Internet & Social Media Policy Staff Social Media Policy
Will the School be able to access and retrieve all content	These services have been selected as they have associated tools to allow teachers to administer and monitor the online activities.
including messages or other	They also provide access rules and tools that don't allow the data to be publicly broadcasted.
communications from the online services?	Data retrieval is currently possible from these services, though we cannot guarantee this will not change.
How will the service provider use personal information of individuals that is	Quizlet: Does not sell any of its data to 3 rd party companies and keeps its data private.



collected from the school?	Padlet: They may share or disclose non-private information, Aggregate Information, or other non-Personal Information with people and entities that they do business with.
	Edrolo: may use your personal information for one or more of the following purposes: to communicate with you, including via email newsletters, to facilitate and process contracts between yourself and Edrolo and/or third parties, to identify the number of people using Edrolo's website services and establish the nature of their interests, to facilitate Edrolo registration, to conduct Edrolo training activities, to conduct Edrolo marketing activities, to provide you with information about Edrolo and its services and products.
	Socrative: Does not sell any of its data to 3 rd party companies and keeps its data private.
	YouTube: Uses your data to assist with providing Advertising and can provide anonymous non-identifiable data to third parties.
	Kahoot: Stores data like answers to quizzes though does not associate this to an account. Does not sell, rent, trade or otherwise disclose personal and associated account information about website users.
	AutoDesk Online: They may share or disclose non-private information, Aggregate Information, or other non-Personal Information with people and entities that they do business with.
	Scratch: Does not sell any of its data to 3 rd party companies and keeps its data private.
	Showbie: Does not sell any of its data to 3 rd party companies and keeps its data private.
Who will be able to see the content and work?	These applications have been chosen as they provide tools to block access to public users viewing the online data.
	Staff will be trained on how to use these tools to ensure data is secure.
	Steps will be taken to reduce the risk of identification of student's identity for any data that is made public.
Whilst Students own copyright in the work they	The College will ensure that all steps will be taken to ensure intellectual property ownership belongs to the College and student only.
produce who will have rights to reproduce and/or use the works?	During the course of the year the online service a student uses may change their privacy policy. In this instance we cannot guarantee the ownership of the Intellectual Property of a students work will remain the student's and College's.

Curriculum Content Sharing Online Services & Applications Agreement

By signing the agreement, you are accepting the use of the Curriculum Content Sharing Online Services & Applications as specified.



College Online Services & Applications

The college will be utilizing three College wide applications that will be hosted online, these applications are Compass School Manager, Microsoft Office 365 and Canvas Learning Management System. To comply with the Department of Education and Training (DET) Online Services policies and legal requirements we must disclose all details of where, how, what and why the data will be stored on these applications.

	COMPASS SCHOOL MANAGER	MICROSOFT OFFICE 365	CANVAS	STUDENT PERFORMANCE ANALYSER
Privacy Policy Link	http://compass.edu.au/Corporate/ privacy/	http://office.microsoft.com/en- au/business/office-365-cloud- privacy-FX103046091.aspx	https://www.canvaslms.com/polici es/intl-privacy	http://www.spaplatform.com.au/t erms-privacy
What does the online service provide?	 Allows for central Administration and communication for Staff, students and Parents. Services include: Attendance Wellbeing Room Resource Bookings Reporting Parent portal access Events (Excursions, camps etc.) College Calendar News items 	Central online storage and collaboration service for staff and students of the college. Services include: Email SharePoint OneDrive Skype for Business Office Applications Online Sway Yammer Video Office Mix OneNote	Learning Management System	Analyse, display and communicate your assessment data.
Who is the Service Provider?	JDLF International Pty Ltd	Microsoft Corporation	Canvas, by Instructure	Orchard Downs Pty Ltd
	COMPASS SCHOOL MANAGER	MICROSOFT OFFICE 365	CANVAS	STUDENT PERFORMANCE ANALYSER

The following table details all information about the cloud services Compass School Manager, Microsoft Office 365, Canvas LMS and Student Performance Analyser:



M/hot nersonal	Studenter	Students (Only)	Students (Only)	Students (Only)
What personal	Students:	Students (Only):	Students (Only):	Students (Only):
information of	Full Name	Personal Data	Personal Data	Personal Data
individuals will	Contact information including:	• First Name	• First Name	• First Name
the school use	Address, Phone and Email.	• Last Name	o Last Name	• Last Name
and disclose to	Wellbeing Data	 School Email Address 	 School Email Address 	 School Email Address
the service	Medical Information	 School Network 	 School Network 	 School Network
provider?	Attendance Information	Information	Information	Information
	Report Information	Learning & Curriculum Data	Learning & Curriculum Data	Learning & Curriculum Data
	Network User Account	Assessment Data	Assessment & Analytical Data	Assessment & Analytical Data
	Information			
	Parents:			
	Full Name			
	Contact information including			
	Address, Phone and Email.			
	Parent Portal Username and			
	Password information.			
	COMPASS SCHOOL MANAGER	MICROSOFT OFFICE 365	CANVAS	STUDENT PERFORMANCE ANALYSER
How will the	Students:	Students (Only):	Students (Only):	Students:
school use the	Access to this information	Personal Data: Students	Personal Data: Students will	Personal Data:
personal	will be controlled and	personal drives will be hosted	utilize the application to post	Information like first
information of	monitored.	on the office 365 application.	content online and complete	name, last name and
individuals?	Full name and Contact	Similar to a Dropbox setup.	set tasks by the staff member.	student identifying
	Information: made	They will also utilize some	Information like first name,	number will be entered
	available so staff are able	applications to complete set	last name and email address	into the assessment
	to contact relevant parties	tasks that require their Name	might be associated to these	system.
	for various issues	and User Account information	tasks.	 Learning & Curriculum
	Wellbeing Data: Tracking	associated to the Office 365	• Learning & Curriculum Data:	Data: Staff will place
	student wellbeing and	Application.	Any work that a student has	Assessment data that will
	being to track this	Learning & Curriculum Data:	done will be hosted on	be hosted on SPA.
	effectively.	Any work that a student has	CANVAS.	Assessment Data: Staff will
	Medical Information:	done will be hosted on Office		enter student results in to
	alerts staff to issues and	365.		SPA. Only Staff access SPA.
	are able to take necessary	 Assessment Data: Staff will 		
	actions in regards to	from time-to-time will		
	medical incidents.	complete some spreadsheets		
		complete some spicausidets		



	 Attendance Information: Staff will mark student data and ensure that students are meeting college attendance requirements. Report Information: Reports will be uploaded to the site for parents to access. Network User Information: Allows students to access the Compass School Manager Service. Parents: <u>Access to this information</u> will be controlled and monitored. Full name and Contact Information: made available so staff are able to contact relevant parties for various issues Parent Portal Username and Password Information: Used to access the parent portal on Compass School Manage 	with student results on them. This will be secured down so only staff can access it.		
	COMPASS SCHOOL MANAGER	MICROSOFT OFFICE 365	CANVAS	STUDENT PERFORMANCE ANALYSER
Where will the service provider store the personal information disclosed to it?	Various locations around Metropolitan Melbourne, Australia. This is also hosted within the DET Vicsmart ICT Network.	 Three locations store Microsoft Office 365 Education: Melbourne Sydney United States of America (USA) authentication only 	The data is securely stored in Sydney, Australia. Hosted on Amazon web services?	The data is securely hosted on Australian servers with backups to internal Australian servers.

Parent & Student Acceptable ICT User Agreement

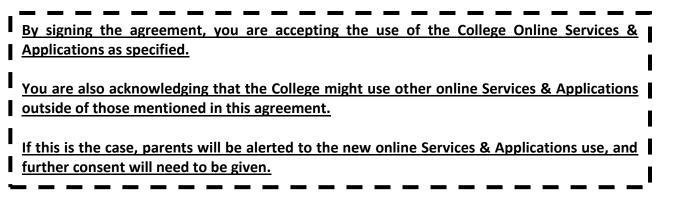


		no personal data used			
		(School Username and			
		Password)			
What school		Student Engagement Policy			
policies apply to		Student Beh	aviour Policy		
the use of these		Internet & Soci	al Media Policy		
online services?		Staff Social I	Media Policy		
Will the School be	All of these applications will ha	ve tools installed and service teams th	nat will allow the college to adequately	<pre>/ track usage on these services.</pre>	
able to access					
and retrieve all					
content including					
messages or					
other					
communications					
from the online					
services?		r	r		
How will the	Compass School Manager does not	Data is not mined for educational	Personal information you submit	Data is not mined for educational	
service provider	share any information unless they	purposes and the ownership	to us is used either to respond to	purposes and the ownership	
use personal	have strict consent from Charles La	remains the property of Charles La	requests that you make, or to aid	remains the property of Charles La	
information of	Trobe P-12 College. The college will	Trobe P-12 College.	us in serving you better.	Trobe P-12 College.	
individuals that is	not consent any data without the		Instructure uses your personal		
collected from	strict written consent of the parent		information in the following ways:		
the school?	and guardians of the concerned		to create and maintain your		
	children.		account; to identify you as a user		
			in our system; to notate and assign		
			support tickets that you may		
			initiate; to operate, maintain, and		
			improve our Services; to		
			personalize and improve your		
			experience; to send you		
			administrative e-mail; to respond		
			to your comments or inquiries; to		
			send you surveys, promotional		
			communications about our		
			products and services with your		

Parent & Student Acceptable ICT User Agreement

	permission; to protect, investigate,			
	and deter against fraudulent,			
	unauthorized, or illegal activity;			
	and to make telephone calls to			
	you, from time to time, as a part of			
	secondary fraud protection or to			
	solicit your feedback with your			
	permission. We may use data			
	which has been de-identified and			
	aggregated data for additional			
	purposes.			
Who will be able	Users will be need to be registered users of the Charles La Trobe P-12 College ICT Network. Access to technical materials will be required at times by			
to see the	both vendors. These vendors require strict permission before viewing any of the data.			
content and				
work?	User permissions will be determined by the college ICT Manager, E-Learning Coordinator and College Leadership team.			
Whilst Students	Both services state that the data remains the property of Charles La Trobe P-12 College, meaning the college reserves to the right only to decide this.			
own copyright in	Written consent from a parent or guardian will be required before allowing any data to go outside the college.			
the work they				
product, who will				
have rights to				
reproduce and/or				
use the works?				

College Online Services & Applications Agreement



Parent & Student Acceptable ICT User Agreement



Part C: Parent & Student Authorization Form

For the use of all ICT Technologies and Online Services at Charles La Trobe P-12 College. Please return this signed section the office by 30th January 2018. <u>Without this agreement returned your child</u> <u>will not have access to the CLTC ICT Resources.</u> This agreement is not in relation to the device agreements and will incur <u>no cost</u>. Any questions or queries you may have in regards to this agreement should be directed to the college.

By signing below, the Parent has read and explained the Charles La Trobe P-12 College Acceptable ICT User Agreement 2018 carefully to the student and together understands the significance of the terms and conditions and agrees to abide by them.

The Parent and Student agrees that Charles La Trobe P-12 College reserves the right to make amendments to the Parent and Student Acceptable ICT User Agreement at any time. The College also reserves the right to default or suspend access to ICT resources should there be a significant breech to the terms and conditions set out in this agreement.

The Parent and Student consents to the following being made available on the College's Online Services:

- Authorize permission for your child and parent/guardian to access the Online Services and Applications including:
 - Social Media Online Services & Application
 - Curriculum Content Sharing Online Services & Application
 - College Online Services & Application

As outlined in Part B of this agreement.

- Allow the personal information to be uploaded to these Service's and Application's as specified in Part B of this agreement including the data being stored outside of Victoria.
- Enable the use of an individual's intellectual property as specified in Part B of this agreement.

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Parent and Student 2018 ICT User Agreement Consent

Student Name:	Year Level:	
Student Signature		
(Year 5 to 12 Only):	Date:	••
Parent/Guardian Name (All Year Levels):		
Parent/Guardian Signature	Date:	
	Dute:	••
Parent/Guardian Name (All Year Levels): Parent/Guardian Signature:	Date:	